

# Key Performance Indicators 2017/18 – Quarter 4 Performance Report

Appendix A

Quarterly Indicators		Q1 2017/18			Q2 2017/18			Q3 2017/18			Q4 2017/18			Is year-end target likely to be achieved?
		Target	Value	Status	Target	Value	Status	Target	Value	Status	Target	Value	Status	
GOV004	What percentage of major planning applications were processed within 13 weeks or extension of time date?	90%	100%	✓	90%	100%	✓	90%	100%	✓	90%	100%	✓	Yes
GOV005	What percentage of minor planning applications were processed within 8 weeks or extension of time date?	90%	95.73%	✓	90%	93.67%	✓	90%	93.52%	✓	90%	93.14%	✓	Yes
GOV006	What percentage of other planning applications were processed within 8 weeks or extension of time date?	94%	96.37%	✓	94%	95.44%	✓	94%	95.8%	✓	94%	96.57%	✓	Yes
GOV007	What percentage of planning applications recommended by planning officers for refusal were overturned and granted permission following an appeal ?	20%	11.7%	✓	20%	12.5%	✓	20%	18%	✓	20%	20.3%	⚠	No
GOV008	What percentage of planning applications, refused by Council Members against the recommendation of the planning officers, were granted permission on appeal?	50%	42.8%	✓	50%	68.7%	✗	50%	62.5%	✗	50%	61.5%	✗	No

## Key Performance Indicators 2017/18 Quarter 4 Performance

Report Author: Monika Chwiedz (Senior Project Improvement Officer )

### Reflecting on our performance:

There are 32 KPIs for this year

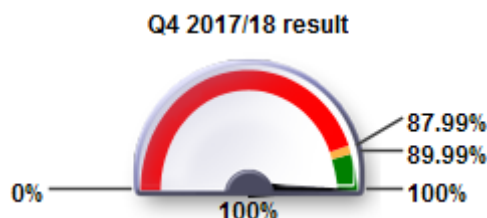
21(66%) achieved target and 6 (19%) missed target and 5 (15%) performed within their amber tolerance.

Five (5) of the Kev Performance Indicators fall within the Governance Directorate.

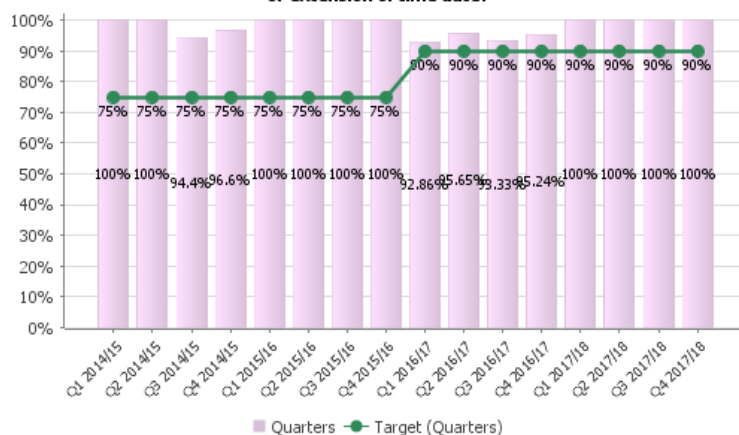
What percentage of major planning applications were processed within 13

### GOV004 weeks or extension of time date?

This indicator ensures that local planning authorities determine major planning applications in a timely manner (within thirteen weeks).



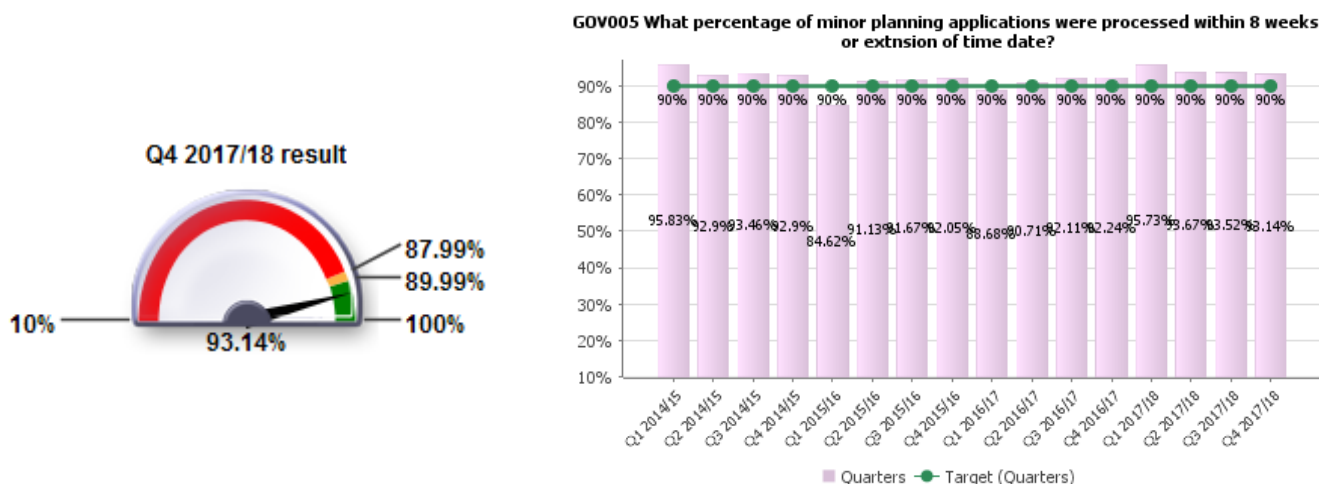
**GOV004 What percentage of major planning applications were processed within 13 weeks or extension of time date?**



**Comment on current performance:** Major type applications represent only a small proportion of the overall number of planning applications the Council receives, but they are more complex and generally are reported to planning committees. All 32 were decided in time frame so the target has been achieved.

## **GOV005** What percentage of minor planning applications were processed within 8 weeks or extension of time date?

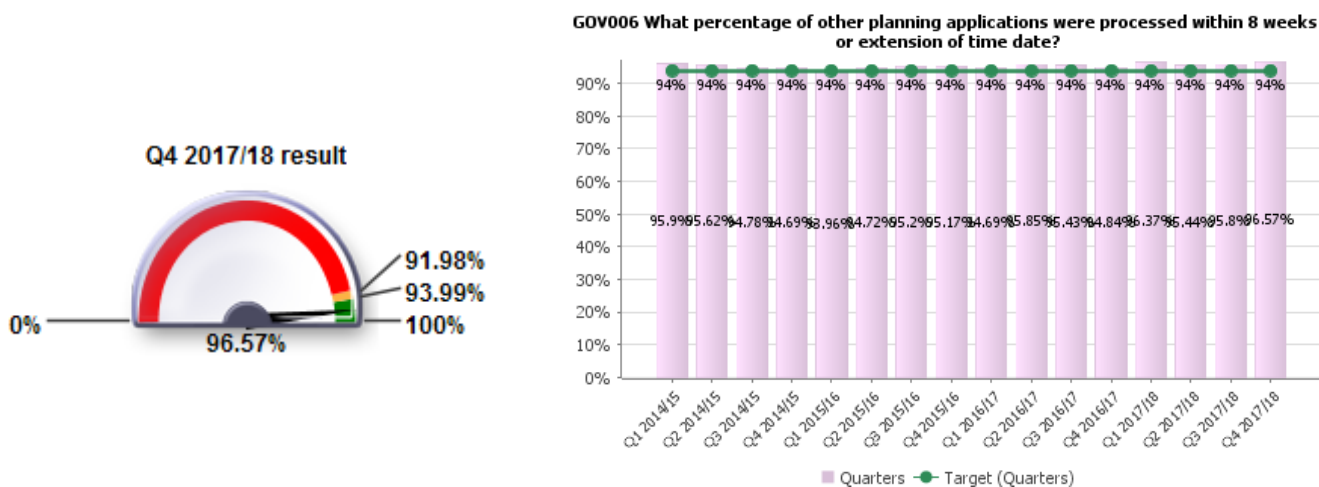
This indicator ensures that local planning authorities determine 'minor' planning applications in a timely manner (within eight weeks).



**Comment on current performance:** This covers planning applications that include 1 to 9 dwellings/ pitches per application as well as offices, light industry, general industry, storage, warehousing or retail floor space under 10,000sq m or 1 hectare and other minor developments. 448 out of 481 applications were made in time.

## **GOV006** What percentage of other planning applications were processed within 8 weeks or extension of time date?

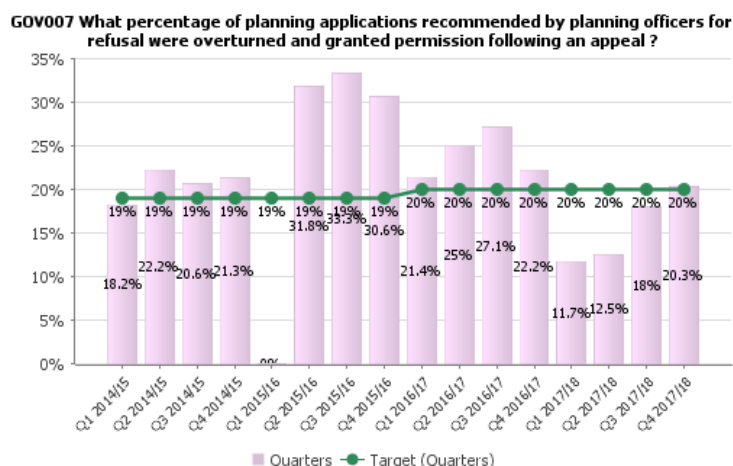
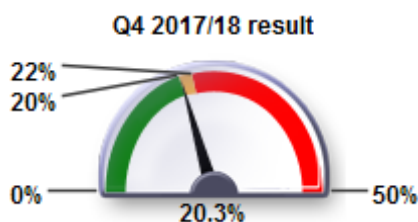
This indicator ensures that local planning authorities determine 'other' planning applications in a timely manner (within eight weeks).



**Comment on current performance:** GOV006 includes the largest subject type applications received (mainly householder extensions) of which 1322 out of 1369 applications were decided in the time frame, which meets the target.

## **GOV007** What percentage of planning applications recommended by planning officers for refusal were overturned and granted permission following an appeal

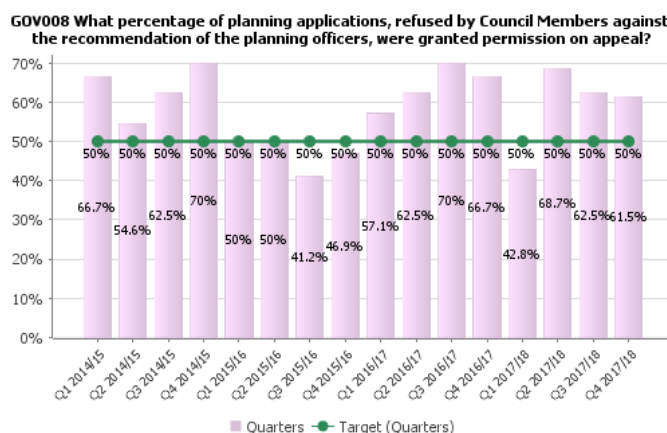
This indicator is expressed as a percentage of the no. of appeals determined and seeks to assess the levels of applications that may be refused in order to meet development control performance targets. It measures the performance of only Officer Recommendations for refusal of planning permission.



**Comment on current performance:** Of the 59 appeal decisions made by officers under delegated powers or resulting from officer recommendations to refuse planning permission, 12 were allowed on appeal (granted planning permission).

## **GOV008** What percentage of planning applications, refused by Council Members against the recommendation of the planning officers, were granted permission on appeal?

This indicator is expressed as a percentage of the no. of appeals determined and seeks to assess the levels of applications that may be refused in order to meet development control performance targets. It measures the performance of only Officer Recommendations for grant of planning permission, overturned by Members.



**Comment on current performance:** Members decisions to refuse planning permission by reversing officer recommendations on planning applications were supported on appeal in 10 out of 26 cases, but with 16 allowed, the target has not been achieved.....